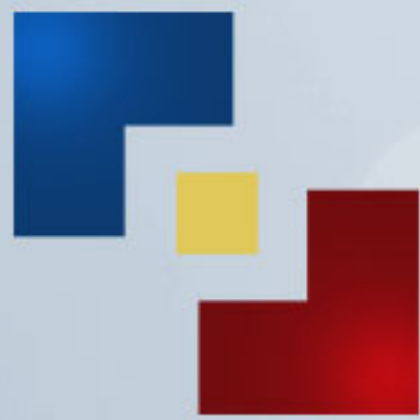


ManageEngine
ADSelfService Plus

Microsoft
GOLD CERTIFIED
Partner



The Henson Group

Helpdesk at the Henson group use ADSelfService Plus to automate password-self-service & empower their domain users.

Customer for case study

The Henson Group

- It is a "Gold Certified Partner" founded by former Microsoft engineers in 2002
- Specializes in Managed Services, Cloud Solutions, Unified Communications, Business Intelligence, Virtualization, & System Management technologies
- Henson Group also specializes in providing IT recruitment and staff augmentation services.

Challenges



Helpdesk received password reset & account unlock requests frequently

This hindered help desk from focusing on other pressing tasks.



Users had to wait unproductively until the ticket was attended.



ADSelfService Plus' solution

ADSelfService Plus helps empower employees to self-reset/self-unlock their Active Directory user accounts without any help from helpdesk & with no compromise on security.

Results Witnessed

- The tool is simple, quick, & safe to deploy & use.
- Domain users can now self-reset their active directory password / unlock their own accounts securely with ease by answering a set of self-configured validation questions.
- The product is cost-effective.



Testimonial

“Post deployment our employees are able to access resources without any interruptions . ADSelfService Plus has completely automated the process releasing valuable help desk manpower.”

Parvinder Randev,

Enterprise Consultant,
The Henson Group



ManageEngine
ADSelfService Plus

For more details logon to

www.adselfserviceplus.com

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