## TATA CONSULTANCY SERVICES

over 12,000 TCS clients in 7 countries use ADSelfService Plus for password management



TYPE OF CALLS TO THE HELPDESK BEFORE USING THE PRODUCT





PASSWORD RESET 75%

OTHERS 25%

### AFTER USING THE PRODUCT

"Once this tool was implemented and all the users enrolled, number of calls to the service desk has decreased drastically. This has made life easy! "





# WHY ADSELFSERVICE PLUS





**SIMPLE** 



**SAVES MONEY** 



**SAVES TIME** 

# What's more?



**Self Account Unlock** 

**Free Password Expiry Notifier** 

**Multi-platform Password Synchronizer** 

**Self Directory Update** 

**Mobile Password Management** 

**GINA/CP & Mac Login Agents** 

A WORD ON OUR CUSTOMER SUPPORT

round the clock and provided remote assistance whenever required."

