

## Password Expiry Reminder Tool

While team meetings and deadlines eat up a user's time, a password expiry tray icon notification easily skips his attention. If he is a remote user like OWA or VPN user, who is not directly connected to the corporate network, he wouldn't even receive an Active Directory password expiry notification as Windows notifies only those directly connected to the corporate network. This might result in expired passwords leading to increased number of help desk calls and downtime. No organization would want to face such scenarios as it only results in loss of productivity.

# What is ADSelfService Plus' Password Expiry Reminder Tool?

**ADSelfService Plus' Password Expiry Reminder Too**l is a comprehensive solution for notifying users about their to-be-expired password and account expiration.

This tool looks up the Active Directory for user accounts whose passwords/accounts are about to expire and notifies the account owners via mail or SMS recommending password change. It can be used with multiple domains, OUs and Groups.

This tool is completely FREE and supports unlimited users.

No license, no extra cost, no expiry.

To receive notification via SMS you'll require your own GSM modem or you can purchase SMS pack from ManageEngine ADSelfService Plus or integrate your local SMS provider. For more details contact our support team.

# Why ADSelfService Plus' Password Expiry Reminder Tool?

#### Automatically alert users via Email/SMS

Send password reminders automatically to users via email or SMS at specific intervals (configurable).

#### **Summary report of Reminders**

A summary report of all the notifications sent to users can be generated. This helps in identifying potential problems and resolves any issue before they arise.

#### Active Directory account expiry notification

Send alert messages to users about their expiring Active

Directory account.

#### **OU** and Group based policies

Formulate OU and group based policies enabling filtering capabilities to have control over how and to whom the password expiry notifications can be sent.

Password Expiry Reminder Tool can be configured to send out multiple email/SMS reminders to users in a phased fashion. Also, the administrators may customize the frequency of the reminders which can be sent weekly, daily or only on specific days. The OU and group based filtering capabilities of this tool can send notifications to users of a single domain or multiple domains or particular OUs or groups of users. The intended recipients of the reminders can be changed as per requirements.

The users' manager can receive delivery reports of the notifications sent to the users. Also, a summary report of all the notifications sent can be generated by the administrator. Password Expiry Reminder Tool saves IT administrators the trouble of writing complex password alert scripts. This tool helps eliminate downtime and productivity loss caused due to password/account expiration.

### How to Install?

- Download the executable the Password Notification Feature here
- Click on the Downloaded file "ManageEngine\_ADSelfService\_Plus\_Free\_tool"
- Follow the install shield wizard to complete the installation of ADSelfService Plus

## How to Configure?

- Under the "Configuration" tab, select "Self-Service" and then "Password Expiry Notification"
- Enter the "Scheduler Name" and "Description" for the schedule
- Select the desired Domain(s) or OU(s) or Group(s) for which this feature needs to be active
- Select the "Notification Type" from the Drop Down List box -Password Expiry Notification or Account Expiry Notification
- Select the mode of notification "Mail" or "SMS" in "Notify via"
- Set the "Notification Frequency" "Daily" or "Weekly" or "On Specific Days"
- Enter the no. of days prior expiration before which the users have to be sent notifications in "Notify users during the last \_\_\_ days before password/account expiry."
- Enter the desired "Subject" for notification mail
- The "macros" option below the "Subject" shows the list of supported LDAP attributes by which the administrator can customize the notification mail.
   The administrator can address a user either by his "initials" or "displayName" or any of the supported attributes. Eg: FirstName\_LastName can be specified as %initial%\_%sn%
- Enter the desired "Mail Content" for the notification mail. Macros can be used here as well
- Use the "Schedule Time" option to specify the time at which the mail has to be sent
- The "Advanced Options" lets you customize the recipients of the notification in the selected domain/OU "Exclude disabled users" or "Notify password expired users"
- The "Advanced options" also lets you customize the recipients of reports – "Send notification delivery status to users' manager" or "Mail admin the notification delivery status"
- "Save" and click "Add New Notification"
- Once the "Notification" is added, a new row is added under "Available Notifications" specifying the details of the added scheduler
- To run immediately, click the mail icon under "Actions";
   When you hover over that icon "Run now" appears



click the image to enlarge

