

# SOX Compliance

with O365 Manager Plus



## About SOX

The Sarbanes-Oxley Act of 2002 (often shortened to SOX) is legislation passed by the U.S. Congress to protect shareholders and the general public from accounting errors and fraudulent practices in the enterprise, as well as improve the accuracy of corporate disclosures. The U.S. Securities and Exchange Commission (SEC) administers the act, which sets deadlines for compliance and publishes rules on requirements.

Please note that the efforts and procedures required to establish compliance in each section may vary in different organizations depending on their systems configuration, internal procedures, nature of business, and other factors.

Usage of the below mentioned reports may not guarantee complete organizational compliance. This document can be used as a reference guide for complying with SOX industrial mandate.

## SOX compliance with O365 Manager Plus

To comply with industrial mandates various control methods have to implemented. For management simplicity we have mapped the compliance requirements with the required control methods. You can find the reports required to complete the control methods subsequently. Though mentioned separately, all the control methods are interlinked and often required by most of the regulations.

[Access Control](#)

[Account Management](#)

[User Management](#)

[Integrity Monitoring](#)

[Credentials Management](#)

[Data Governance](#)

[Configuration Management](#)

[Audit Trail](#)

Requirement	Control Method
<b>AI3: Acquire and Maintain Technology Infrastructure (COSO: Control Activities)</b>	
AI3.2 Infrastructure Resource Protection and Availability	<a href="#">Integrity Monitoring</a> <a href="#">Configuration Management</a> <a href="#">Access Control</a>
AI3.4 Feasibility Test Environment	<a href="#">Configuration Management</a>
AI3.3 Infrastructure Maintenance	<a href="#">Configuration Management</a> <a href="#">User Management</a>
<b>AI6: Manage Changes (COSO: Control Activities, Risk Assessment, Monitoring)</b>	
AI6.1 Change Standards and Procedures And AI6.3: Emergency	<a href="#">Configuration Management</a>

Changes	<a href="#">Audit Trail</a>
A16.4: Change Status Tracking and Reporting	<a href="#">Configuration Management</a>
A16.5: Change Closure and Documentation	<a href="#">Audit Trail</a>
<b>A17: Install and Accredite Solutions and Changes (COSO: Control Activities, Information and Communication, Monitoring)</b>	
A17.4: System and Data Conversion	<a href="#">Configuration Management</a> <a href="#">Audit Trail</a>
A17.7: Final Acceptance Test	<a href="#">Audit Trail</a>
A17.8: Promotion to Production	<a href="#">Configuration Management</a> <a href="#">Audit Trail</a>
A17.9: Post-implementation Review	<a href="#">Configuration Management</a> <a href="#">Audit Trail</a>
<b>DS3: Manage Performance and Capacity (COSO: Control Activities, Monitoring)</b>	
DS3.4 IT Resources Availability And DS3.5: Monitoring and Reporting	<a href="#">Access Control</a> <a href="#">Data Governance</a> <a href="#">Audit Trail</a>
<b>DS4: Ensure Continuous Service (COSO: Control Activities, Information and Communication, Control Environment)</b>	
DS4.3: Critical IT Resources	<a href="#">Integrity Monitoring</a> <a href="#">Access Control</a>
<b>DS5: Ensure Systems Security (COSO: Control Activities, Information and Communication, Monitoring)</b>	
DS5.3: Identity Management	<a href="#">Account Management</a> <a href="#">Credentials Management</a>
DS5.4: User Account Management	<a href="#">Account Management</a>
DS5.5: Security Testing, Surveillance and Monitoring	<a href="#">Integrity Monitoring</a>

	<a href="#">Audit Trail</a>
<b>DS9: Manage the Configuration (COSO: Control Activities)</b>	
DS9.1 Configuration Repository and Baseline And DS9.2 Identification and Maintenance of Configuration Items And DS9.3 Configuration Integrity Review	<a href="#">Configuration Management</a>
<b>DS10: Manage Problems (COSO: Control Activities, Information and Communication, Monitoring)</b>	
DS10.2: Problem Tracking and Resolution	<a href="#">Audit Trail</a>
<b>DS13: Manage Operations (COSO: Control Activities, Information and Communication)</b>	
DS13.3: IT Infrastructure Monitoring	<a href="#">Audit Trail</a>

### Control methods and O365 Manager Plus reports

The following section will map the control methods and O365 Manager Plus reports that help to implement them.

#### Access Control

Office 365 Service	O365 Manager Plus Reports
Exchange Online	<ul style="list-style-type: none"> <li>Exchange Admin Activity</li> <li>Exchange User Activity</li> <li>Non-Owner Mailbox Access</li> <li>Recently Added Members to Groups</li> <li>Recently Removed members from groups</li> <li>Group Members</li> <li>Distribution List Members</li> <li>Active Directory</li> <li>Reset User Password</li> <li>Disabled Exchange Users</li> <li>Send-As Permission</li> <li>Send-on-Behalf Permission</li> <li>Mailbox Permissions Changes</li> <li>Permissions Changes</li> </ul>

	<p>Unified Messaging Mailbox Policy</p> <p>User Rights Assignment Policy Changes</p> <p>DLP Policy Matches</p> <p>OWA Logon by Users</p> <p>OWA Logon by OS</p> <p>OWA Logon by Browsers</p> <p>Public Folder Activity</p>
Active Directory	<p>Recently Enabled Accounts</p> <p>User Account Status Changes</p> <p>User Logon Activity</p> <p>Temporary User Accounts</p> <p>Never Expiring Passwords</p> <p>All Users</p> <p>Password Expired Users</p> <p>Azure Locked Users</p> <p>Group Modification Report</p> <p>Group Settings Modification Report</p> <p>Azure Admin Activity,</p> <p>Recently modified users</p> <p>Multi Factor Authentication Status</p> <p>Reset User Password</p> <p>Change User Password</p> <p>Update User Credentials</p> <p>User Activity(based on Business Hours)</p> <p>User Logon Activity</p>
OneDrive for Business	<p>OneDrive Events Log</p> <p>OneDrive Files Accessed</p> <p>OneDrive File Modifications</p> <p>OneDrive Files Renamed</p> <p>OneDrive Files Movement</p>

	<p>OneDrive File Operation</p> <p>OneDrive Downloads</p> <p>OneDrive File Uploads</p> <p>OneDrive Deleted Files</p> <p>OneDrive Download Sync</p> <p>OneDrive Upload Sync</p>
<p>Microsoft Teams</p>	<p>Added Channel</p> <p>Created Team</p> <p>Deleted Team</p> <p>Users Signed in to Teams</p> <p>Changed Setting (legacy)</p> <p>Changed Organizational Settings</p> <p>Changed Team Settings</p> <p>Changed Channel Settings</p>
<p>Power BI</p>	<p>Created Dashboard</p> <p>Viewed Dashboard</p> <p>Modified Dashboard</p> <p>Deleted Dashboard</p> <p>Printed Dashboard</p> <p>Shared Dashboard</p> <p>Created Groups</p> <p>Added Group members</p> <p>Started Pro-trial Subscriptions</p> <p>Created Reports</p> <p>Viewed Reports</p> <p>Modified Reports</p> <p>Deleted Reports</p> <p>Shared Reports</p> <p>Printed Reports</p> <p>Downloaded Reports</p> <p>Published Reports</p> <p>Exported Dashboard Tile</p> <p>Exported Reports</p> <p>Started Extended Trial</p> <p>Admin Portal Activities</p> <p>Viewed Usage Metrics</p> <p>Analyzed Dataset</p>

	<p>Created Organizational Content Pack</p> <p>Deleted Dataset Objects</p>
Sway	<p>Viewed sway</p> <p>Enabled and disabled sway</p> <p>Enabled and disabled sway service</p> <p>Enabled and disabled external sway sharing</p> <p>Created, modified, and deleted sway</p>

### Account Management

Office 365 Service	O365 Manager Plus Reports
Exchange Online	<p>Non-Owner Mailbox Access</p> <p>Contact Audit Log</p> <p>Added Member to Group</p> <p>Removed Member from Group</p> <p>Group Members</p> <p>Users Not in Group</p> <p>Groups with Disabled Users</p> <p>Account Policy Changes</p> <p>User Configuration Changes</p> <p>Role Assignment policy</p> <p>Unified Messaging Mailbox Policy</p> <p>User Rights Assignment Policy Changes</p> <p>DLP Policy Matches</p>
Azure Active Directory	<p>Recently Enabled Accounts</p> <p>Recently Created User Account</p> <p>Recently Modified User Account</p> <p>Recently Deleted User Account</p> <p>Password change Report</p> <p>Accounts with Most Logon Activity (In All Logon Activities Report)</p> <p>All Users</p> <p>Password Expired User Accounts</p> <p>Locked User Accounts</p> <p>Never Expiring Passwords</p>

	<ul style="list-style-type: none"> <li>Azure Locked Users</li> <li>Azure User Activities</li> <li>Recent Logon Failure</li> <li>Recent Successful Logon</li> <li>User Logon Activitiy</li> <li>Exchange User Activity</li> </ul>
Microsoft Teams	<ul style="list-style-type: none"> <li>Added Channel</li> <li>Created Team</li> <li>Deleted Team</li> <li>Users Signed in to Teams</li> <li>Changed Setting (legacy)</li> <li>Changed Organizational Settings</li> <li>Changed Team Settings</li> <li>Changed Channel Settings</li> </ul>
Power BI	<ul style="list-style-type: none"> <li>Started Pro-trial Subscriptions</li> <li>Started Extended Trial</li> <li>Admin Portal Activities</li> <li>Viewed Usage Metrics</li> <li>Analyzed Dataset</li> <li>Created Organizational Content Pack</li> </ul>
Sway	<ul style="list-style-type: none"> <li>Viewed sway</li> <li>Enabled and disabled sway</li> <li>Enabled and disabled sway service</li> <li>Enabled and disabled external sway sharing</li> <li>Created, modified, and deleted sway</li> </ul>

**Credentials Management**

<b>Office 365 Service</b>	<b>O365 Manager Plus Reports</b>
Azure Active Directory	<ul style="list-style-type: none"> <li>Password Change</li> <li>Never Expiring Passwords</li> <li>Soon to Expire Users</li> <li>Password Changed Users</li> <li>Password Unchanged Users</li> <li>Multi Factor Authentication Status</li> <li>Recently Password Reset Users</li> <li>Forced Password Change</li> <li>Updated User Credentials</li> </ul>



Microsoft Teams	Users Signed in to Teams
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## User Management

Office 365 Service	O365 Manager Plus Reports
Exchange Online	<ul style="list-style-type: none"> <li>Exchange User Activity</li> <li>Mailbox Features</li> <li>Mailbox with ForwardTo</li> <li>Mailbox Auto Reply Configuration</li> <li>Group Members</li> <li>Recently Added Users to Groups</li> <li>Recently Deleted Users from Groups</li> <li>Distribution List Members</li> <li>Dynamic Distribution Group Members</li> <li>Mailbox Permissions Changes</li> <li>Created and deleted Malware Filter Policy</li> <li>Created, Modified, and Deleted Phishing Rules</li> <li>Created, Modified, and Deleted Role Assignments</li> <li>Created, Modified, and Deleted Safe Attachment Policies</li> <li>Created, Modified, and Deleted Safe Link Policies</li> <li>OWA Logon by Users</li> <li>OWA Logon by OS</li> <li>OWA Logon by Browsers</li> </ul>
Azure Active Directory	<ul style="list-style-type: none"> <li>Added Users</li> <li>Updated Users</li> <li>Deleted Users</li> <li>Cloud users</li> <li>Synced Users</li> <li>Never Expiring Passwords</li> <li>User Logon Activity</li> <li>Added Users to Admin Role</li> <li>Recent Logon Failure</li> <li>Recent Successful Logon</li> <li>User Activity(based on Business Hours)</li> <li>User Logon Activity</li> </ul>
OneDrive for Business	<ul style="list-style-type: none"> <li>OneDrive Events Log</li> <li>OneDrive Files Accessed</li> </ul>

	<ul style="list-style-type: none"> <li>OneDrive File Modifications</li> <li>OneDrive Files Renamed</li> <li>OneDrive Files Movement</li> <li>OneDrive File Operation</li> <li>OneDrive Downloads</li> <li>OneDrive File Uploads</li> <li>OneDrive Deleted Files</li> <li>OneDrive Download Sync</li> <li>OneDrive Upload Sync</li> </ul>
Microsoft Teams	<ul style="list-style-type: none"> <li>Added Channel</li> <li>Created Team</li> <li>Deleted Team</li> <li>Users Signed in to Teams</li> <li>Changed Setting (legacy)</li> <li>Changed Organizational Settings</li> <li>Changed Team Settings</li> <li>Changed Channel Settings</li> </ul>
Sway	<ul style="list-style-type: none"> <li>Viewed sway</li> <li>Enabled and disabled sway</li> <li>Enabled and disabled sway service</li> <li>Enabled and disabled external sway sharing</li> <li>Created, modified, and deleted sway</li> </ul>

**Integrity Monitoring**

<b>Office 365 Service</b>	<b>O365 Manager Plus Reports</b>
Exchange Online	<ul style="list-style-type: none"> <li>OWA Logon by Users</li> <li>OWA Logon by OS</li> <li>OWA Logon by Browsers</li> </ul>
Azure Active Directory	<ul style="list-style-type: none"> <li>Recent Logon Failure</li> <li>Recent Successful Logon</li> <li>User Activity(based on Business Hours)</li> <li>User Logon Activity</li> </ul>
OneDrive for Business	<ul style="list-style-type: none"> <li>OneDrive Files Accessed</li> <li>OneDrive File Modifications</li> <li>OneDrive File Renaming</li> <li>OneDrive File Movement</li> <li>OneDrive File Operations</li> </ul>

	<p>OneDrive Upload</p> <p>OneDrive Downloads</p> <p>OneDrive Deleted Files</p> <p>OneDrive Events Log</p>
Microsoft Teams	<p>Added Channel</p> <p>Created Team</p> <p>Deleted Team</p> <p>Users Signed in to Teams</p> <p>Changed Setting (legacy)</p> <p>Changed Organizational Settings</p> <p>Changed Team Settings</p> <p>Changed Channel Settings</p>
Power BI	<p>Created Dashboard</p> <p>Viewed Dashboard</p> <p>Modified Dashboard</p> <p>Deleted Dashboard</p> <p>Printed Dashboard</p> <p>Shared Dashboard</p> <p>Created Groups</p> <p>Added Group members</p> <p>Started Pro-trial Subscriptions</p> <p>Created Reports</p> <p>Viewed Reports</p> <p>Modified Reports</p> <p>Deleted Reports</p> <p>Shared Reports</p> <p>Printed Reports</p> <p>Downloaded Reports</p> <p>Published Reports</p> <p>Exported Dashboard Tile</p> <p>Exported Reports</p> <p>Started Extended Trial</p> <p>Admin Portal Activities</p> <p>Viewed Usage Metrics</p> <p>Analyzed Dataset</p> <p>Created Organizational Content Pack</p> <p>Deleted Dataset Objects</p>
Sway	Viewed sway

	<p>Enabled and disabled sway</p> <p>Enabled and disabled sway service</p> <p>Enabled and disabled external sway sharing</p> <p>Created, modified, and deleted sway</p>
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**Data Governance**

<b>Office 365 Service</b>	<b>O365 Manager Plus Reports</b>
Exchange Online	<p>Exchange Online Mailbox Permissions Changes</p> <p>Added and deleted folder level permissions</p> <p>Added and deleted send-as permissions</p> <p>Added and deleted mailbox permissions</p> <p>Configured permissions for folders within user mailbox</p> <p>Exchange Online Mailbox Policy Changes</p> <p>Created, modified, and deleted UM mailbox policies</p> <p>Transport rule matches</p> <p>Messages that triggered transport rules</p> <p>Folder Message Count and Size</p> <p>Attachment by File Size</p> <p>Message by Subject</p> <p>Mailbox Message Restrictions</p> <p>Mailbox Clutter Details</p> <p>OWA Attachment Policies</p> <p>OWA Attachment Policy by Users</p>
OneDrive for Business	<p>OneDrive Files Accessed</p> <p>OneDrive File Modifications</p> <p>OneDrive File Renaming</p> <p>OneDrive File Movement</p> <p>OneDrive File Operations</p> <p>OneDrive Upload</p> <p>OneDrive Downloads</p> <p>OneDrive Deleted Files</p> <p>OneDrive Events Log</p> <p>Checked-in and checked-out file</p> <p>Discarded file check-out</p>
Power BI	Created Dashboard

	<p>Viewed Dashboard</p> <p>Modified Dashboard</p> <p>Deleted Dashboard</p> <p>Printed Dashboard</p> <p>Shared Dashboard</p> <p>Created Groups</p> <p>Added Group members</p> <p>Created Reports</p> <p>Viewed Reports</p> <p>Modified Reports</p> <p>Deleted Reports</p> <p>Shared Reports</p> <p>Printed Reports</p> <p>Downloaded Reports</p> <p>Published Reports</p> <p>Exported Dashboard Tile</p> <p>Exported Reports</p> <p>Viewed Usage Metrics</p> <p>Analyzed Dataset</p> <p>Deleted Dataset Objects</p>
Sway	<p>Viewed sway</p> <p>Enabled and disabled sway</p> <p>Enabled and disabled sway service</p> <p>Enabled and disabled external sway sharing</p> <p>Created, modified, and deleted sway</p>

### Configuration Management

Office 365 Service	O365 Manager Plus Reports
Exchange Online	<p>Created and deleted mailboxes</p> <p>Recovered soft deleted mailboxes</p> <p>Created, suspended, and resumed mailbox restore requests</p> <p>Configured mailbox settings</p> <p>Created mailboxes for existing users</p> <p>Disabled mailboxes of existing users</p> <p>Configured junk email rule for specific mailboxes</p> <p>Modified CAS settings in a mailbox</p> <p>Mailbox Sizes</p>

	<p>Mailbox Size Restrictions</p> <p>Current Mailbox Size vs Quota</p> <p>Archive Mailbox Sizes</p> <p>Mailbox Storage Information</p> <p>Mailbox Size Over Time</p> <p>Created management role assignments</p> <p>Modified management role assignments</p> <p>Deleted management role assignments</p> <p>Created and deleted management role groups</p> <p>Added and deleted management role group members</p> <p>Modified role groups</p> <p>Updated role groups</p> <p>Added and deleted folder level permissions</p> <p>Added and deleted send-as permissions</p> <p>Added and deleted mailbox permissions</p> <p>Configured permissions for folders within user mailbox</p> <p>Account Permissions</p> <p>Group Policy Object Delegation</p> <p>Email Address Policy Changes</p> <p>Exchange Online Mailbox Policy Changes</p> <p>New, rotated, and modified DKIM signing policies</p>
Microsoft Teams	<p>Changed Setting (legacy)</p> <p>Changed Organizational Settings</p> <p>Changed Team Settings</p> <p>Changed Channel Settings</p>
Power BI	<p>Started Pro-trial Subscriptions</p> <p>Started Extended Trial</p> <p>Admin Portal Activities</p> <p>Viewed Usage Metrics</p> <p>Analyzed Dataset</p> <p>Created Organizational Content Pack</p>
Sway	<p>Enabled and disabled sway</p> <p>Enabled and disabled sway service</p> <p>Enabled and disabled external sway sharing</p>

**Audit Trail**

Office 365 Service	O365 Manager Plus Reports
Exchange Online	<p>Created and deleted mailboxes</p> <p>Recovered soft deleted mailboxes</p> <p>Created, suspended, and resumed mailbox restore requests</p> <p>Configured mailbox settings</p> <p>Created mailboxes for existing users</p> <p>Disabled mailboxes of existing users</p> <p>Created, modified, and deleted Office 365 groups</p> <p>Created, modified, and deleted dynamic distribution groups</p> <p>Created, modified, and deleted distribution groups</p> <p>Added and replaced distribution group members</p> <p>Deleted unified groups and unified group links</p> <p>Added members, owners, and subscribers to groups</p> <p>Created, modified, and deleted email users</p> <p>Modified user attributes</p> <p>Modified linked user account properties</p> <p>Purged messages from mailbox</p> <p>Deleted messages from Deleted Items folder</p> <p>Moved messages to Deleted Items folder</p> <p>Moved messages to another folder</p> <p>Created or received messages</p> <p>Sent messages using send-on behalf permission</p> <p>Copied message to another folder</p> <p>Users signed into mailbox</p> <p>Sent messages using SendAs permission</p> <p>Enabled or disabled focused inbox for mailboxes</p> <p>Enabled/disabled UM call answering rules</p> <p>Created, modified, and deleted call answering rules</p> <p>Created, modified and tested site mailboxes</p> <p>Synchronisation triggered site mailboxes</p> <p>Created and modified site mailbox provisioning policies</p> <p>Added, modified, and deleted management role entry</p> <p>Updated and deleted hybrid configurations</p> <p>Configured message flow settings</p> <p>Created, modified, and deleted OnPremisesOrganization objects</p> <p>Enabled and disabled UM auto attendants</p> <p>Created, modified, and deleted auto attendants</p> <p>Transport rule matches</p>

	<p>Messages that triggered transport rules</p> <p>Created, modified and deleted malware filter rules</p> <p>Created, modified, and deleted malware filter policies</p> <p>Created, validated, and deleted inbound connectors</p> <p>Created, validated, and deleted outbound connectors</p> <p>Created, modified, and deleted intra organization connectors</p> <p>Created, modified, and deleted UM dial plans</p> <p>Created, modified, and deleted management role assignments</p> <p>Created, modified, and deleted public folder migration requests</p> <p>Resumed and suspended public folder migration requests</p> <p>Resumed and suspended public folder mailbox migration requests</p> <p>Enabled and disabled UM IP gateway</p> <p>Created, modified, and deleted UM IP gateway configurations</p> <p>Configured auto reply settings for a mailbox</p> <p>Created mailbox folders</p> <p>Configured publishing or sharing settings on a calendar folder</p> <p>Messages with no delivery status</p> <p>Messages undelivered or filtered as spam/malware</p> <p>Messages yet to be delivered</p> <p>Successfully delivered messages</p> <p>Messages undelivered due to expanded group membership</p> <p>Created, modified, and deleted role assignment policies</p> <p>Modified transport configuration settings</p> <p>Removed text messaging settings</p> <p>Compared verification codes</p> <p>Verification codes sent to users' mobile phone</p> <p>Text messaging notifications configured</p> <p>PINs reset for UM mailbox</p> <p>Modified existing accepted domains</p> <p>Created, modified, and deleted sharing policies</p> <p>Created, modified, Tested, and deleted organization relationships</p> <p>Created and deleted availability address space objects</p> <p>Modified access level for free/busy information</p> <p>Created, and deleted availability configurations</p> <p>Created, modified, and deleted OWA mailbox policies</p>
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	<p>Modified mailbox message configuration</p> <p>Modified mailbox message configuration</p> <p>Modified web spelling checker options</p> <p>Calendar settings applied for users using OWA calendars</p> <p>Modified S/MIME configuration</p> <p>New and deleted hotmail, POP or IMAP subscriptions</p> <p>Created and modified POP subscriptions</p> <p>Created, and modified IMAP subscriptions</p> <p>Created and modified hotmail subscriptions</p> <p>Created, modified, and deleted contact integration subscription</p> <p>Activity alerts in Security &amp; Compliance center</p> <p>Created, modified, and deleted safe link policies</p> <p>Enabled and disabled safe link policies</p> <p>Created, modified, and deleted safe attachment rules</p> <p>Enabled and disabled safe attachment rules</p> <p>Created, and deleted safe attachment policies</p> <p>New phish filter policy configured</p> <p>Imported and exported UM prompts</p> <p>Messages marked as malware</p> <p>Spam filtered by advanced filters</p> <p>Messages filtered as bulk mail</p> <p>Messages filtered based on content</p> <p>Messages filtered by transport rule</p> <p>Messages from blocked users</p> <p>Messages filtered by content, rules or other configuration</p> <p>Messages addressed to an unknown recipient</p> <p>Messages blocked based on SMTP</p> <p>Messages blocked based on sender IP</p> <p>Created and deleted public folder sync</p> <p>Created, modified, and deleted partner app configurations</p> <p>Tested OAuth authentication</p> <p>Modified, and deleted user photos</p> <p>Enabled and disabled UM for mailboxes</p> <p>Modified UM mailbox properties</p> <p>Imported contacts to Exchange Online mailboxes</p> <p>Created email messages</p> <p>Tested MAPI connectivity</p> <p>Enabled and disabled apps for a specific user</p>
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	<p>Created and deleted apps</p> <p>Modified availability of organization apps</p> <p>Modified mailbox plans</p> <p>Exchange organisation settings configured</p> <p>Enabled organization customization</p> <p>Modified gateway server IP addresses</p> <p>Created and deleted remote domains</p> <p>Connections configured for a remote domain</p> <p>Configured text message notification for calendar events</p> <p>Modified calendar processing options for resource mailboxes</p> <p>Created, modified, and deleted inbox rules</p> <p>Enabled and disabled inbox rules</p> <p>Configured junk email rule for specific mailboxes</p> <p>Configured Exchange ActiveSync settings</p> <p>Mobile device mailbox policy settings applied to server</p> <p>Configured and deleted device access level for rules</p> <p>Created and deleted active sync mailbox policies</p> <p>Created and deleted active sync device access rule</p> <p>Created, modified, and deleted mobile device mailbox policies</p> <p>Deleted data from mobile device</p> <p>Deleted mobile devices</p> <p>Created, modified, and deleted UM mailbox policies</p> <p>Added and deleted folder level permissions</p> <p>Added and deleted send-as permissions</p> <p>Added and deleted mailbox permissions</p> <p>Configured permissions for folders within user mailbox</p> <p>Modified CAS settings in a mailbox</p> <p>Configured federated organization identifier</p> <p>New federation trust set up</p> <p>Created and deleted public folder</p> <p>Hierarchy updated public folders</p> <p>Mail enabled and disabled public folders</p> <p>Added and deleted permissions to public folders</p> <p>Modified mail enabled public folders</p>
Security	<p>Messages filtered by DLP rule</p> <p>Messages incorrectly filtered by DLP rule</p> <p>Messages that override one or more DLP rules</p> <p>Messages that triggered DLP rules and policy rules</p>

	<p>Created and deleted UM hunt group</p> <p>Created, modified, and deleted management scopes</p> <p>Created, modified, and deleted content filter policies</p> <p>Released quarantine messages</p> <p>Created, modified, and deleted connection filter policies</p> <p>Created, modified, and deleted content filter rules</p> <p>Enabled and disabled content filter rules</p> <p>Modified outbound spam filter policy</p> <p>New, rotated, and modified DKIM signing policies</p> <p>Created and deleted management role groups</p> <p>Added and deleted management role group members</p> <p>Modified role groups</p> <p>Updated role groups</p> <p>Created, modified, and deleted email contacts</p> <p>Configured clutter settings for mailboxes</p> <p>Created and deleted management roles</p> <p>Deleted migration users</p> <p>Tested migration server availability</p> <p>Exported migration reports</p> <p>Modified staged IMAP, and remote migrations</p> <p>Created and deleted migration endpoints</p> <p>Started and stopped batch migration process</p> <p>Created, finalized, and deleted migration batches</p> <p>Created, modified, resumed, suspended, and deleted move requests</p> <p>Updated migration requests</p>
Azure Active Directory	<p>Added, updated, and deleted user</p> <p>Updated and deleted group</p> <p>Created group settings</p> <p>Added and removed member from a group</p> <p>Set license properties</p> <p>Changed user license</p> <p>Added users to admin role</p> <p>Deleted users from member role</p> <p>Updated company contact information</p> <p>Sign-in using password</p> <p>Sign-in using cookies</p> <p>Successful and failed logins</p> <p>Added modified, and removed delegation entry</p>

	<p>Added and removed service principals</p> <p>Added and removed credentials of service principals</p> <p>Reset user password</p> <p>Changed user password</p> <p>Set property that forces user to change password</p> <p>Updated user credentials</p>
OneDrive for Business	<p>Allowed and blocked computers from syncing files</p> <p>Downloaded and uploaded files</p> <p>Downloaded and uploaded file changes</p> <p>Created, accepted and withdrawn sharing invitations</p> <p>Created, used, and deleted company-wide share links</p> <p>Shared and unshared file, folder or site</p> <p>Created, accepted and denied access requests</p> <p>Created, used, and deleted anonymous links</p> <p>Renamed file</p> <p>Moved file</p> <p>Modified file</p> <p>Uploaded and downloaded file</p> <p>Deleted file</p> <p>Restored file</p> <p>Checked-in and checked-out file</p> <p>Discarded file check-out</p> <p>Copied file</p> <p>Accessed file</p>
Sway	<p>Viewed sway</p> <p>Enabled and disabled sway</p> <p>Enabled and disabled sway service</p> <p>Enabled and disabled external sway sharing</p> <p>Created, modified, and deleted sway</p>
Microsoft Teams	<p>Added Channel</p> <p>Created Team</p> <p>Deleted Team</p> <p>Users Signed in to Teams</p> <p>Changed Setting (legacy)</p> <p>Changed Organizational Settings</p> <p>Changed Team Settings</p> <p>Changed Channel Settings</p>
Power BI	<p>Created Dashboard</p>

	Viewed Dashboard
	Modified Dashboard
	Deleted Dashboard
	Printed Dashboard
	Shared Dashboard
	Created Groups
	Added Group members
	Started Pro-trial Subscriptions
	Created Reports
	Viewed Reports
	Modified Reports
	Deleted Reports
	Shared Reports
	Printed Reports
	Downloaded Reports
	Published Reports
	Exported Dashboard Tile
	Exported Reports
	Started Extended Trial
	Admin Portal Activities
	Viewed Usage Metrics
	Analyzed Dataset
	Created Organizational Content Pack
	Deleted Dataset Objects