

COMPARISON DOC

O365 Manager Plus

VS

Native Office 365

ZOHO Corp. Confidential

ManageEngine O365 Manager Plus Vs. **Native Office 365**

Adoption of Office 365 has picked up in big and small businesses, and it is mandatory to monitor them continuously to keep your Office 365 setup secure. Office 365 comes with its own set of preconfigured reports, which only manage to graze the surface of the happenings in your Office 365 environment. The management features provided also lack the knack of managing Office 365 in a simplified way. Another obvious shortcoming of the native Office 365 is the lack of a scheduler to automate generation of reports, and mailing them to administrators at fixed intervals. Native Office 365 also do not provide any auditing reports to audit the happenings in your organization. The audit logs have to be perused wothout any filter features to retrieve the data you want.

Office 365 Reporting

ManageEngine presents you, O365 Manager Plus which drills down Office 365 to provide you the granular level data. The exhaustive pre-configured reports, provides you knowledge and visibility, which can't be provided by native Office 365 reports. You can schedule the reports to be generated on a monthly, weekly, daily, or even on an hourly basis and have it mailed to you in CSV, PDF, HTML or XLS format.

The following document will highlight how vastly improved the reporting features of ManageEngine O365 Manager Plus are, when compared to Office 365's native reporting.

Office 365 Reports				
Feature ManageEngine O365 Native Office 365 Reporting Manager Plus				
	Core Features			
Exchange	Mailbox Users	⊘	⊘	

Online Reports	Inactive Mailboxes	(\otimes
	Hidden Mailboxes	⊘	\otimes
	Archive Mailboxes	⊘	\otimes
	Mailbox Features	⊘	\otimes
	Mailbox Message Delivery Settings	⊘	\otimes
	Mailbox With Forward To	⊗	\otimes
	Migration Statistics	⊗	⊘
	Client Connection Summary	⊗	⊗
	Client Connection by Users	⊗	×
	Room Mailboxes	⊗	(Not available as a separate report.)

	Equipment Mailboxes	⊘	(Not available as a separate report.)
	Users with Photo	(\otimes
	Undelivered Emails	⊘	\otimes
	Emails to Invalid Address	⊘	\otimes
	Failed Emails Due to Size	⊘	\otimes
	Delivered Vs Undelivered Mails	(⊗
Distribution List Reports	Distribution List Message by Subject	(\otimes
	Distribution List Mail Statistics	(\otimes
	Inactive Distribution Lists	(×
	Distribution List Mail Summary	(\otimes
	Inactive Distribution Lists	⊘	×
	Distribution List Members	⊘	⊘
Public Folders	Public Folders	⊘	⊘

Report	Mail Enabled Public Folders	⊘	⊘
	Mail Enabled Public Folders Items	⊘	×
	Mail Enabled Public Folders Statistics	⊘	\otimes
	Public Folder Activity	⊘	\otimes
Mailbox Size Reports	Mailbox Sizes		\otimes
	Mailbox Size Restrictions	\odot	\otimes
	Current Mailbox Size vs Quota	⊘	\otimes
	Archive Mailbox Sizes	⊘	\otimes
	Mailbox Storage Information	⊘	\otimes
	Mailbox Size Over Time	⊘	\otimes
Account Status Reports	Recently Created Mailboxes	⊘	\otimes
	Disconnected Mailboxes	⊘	×
	Soft Deleted Mailboxes	⊘	(Does not provide litigation hold details)

	Mailboxes with Delegates	⊘	\otimes
	Enabled Exchange Users	⊘	(Can only be filtered from all users report.)
	Disabled Exchange Users	⊘	(Can only be filtered from all users report.)
Mailbox Content Reports	Folder Message Count and Size	(×
	Attachment by File Size	(×
	Message by Subject	⊘	⊘
	Mailbox Message Restrictions	(⊗
	Mailbox Clutter Details	(×
OWA Reports	OWA Logon by Users	(⊗
	OWA Logon by Browsers	⊘	⊗
	OWA Logon by OS	⊘	(X)

	OWA Locked Users	⊘	(Can only be filtered from all users report)
	OWA Attachment Policies	⊘	×
	OWA Attachment Policy by Users	⊘	\otimes
	Address Book Policies	⊘	\otimes
	Address Book Policies by Users	⊘	\otimes
Exchange User Activities	Non-Owner Mailbox Access	⊘	×
	Send as Activities by Non-Owners	⊘	⊗
	Mailbox Login Activities	⊘	×
	Exchange User Activities	⊘	×
Shared Mailbox	Shared Mailboxes	⊘	⊘
Reports	Shared Mailbox Access	⊘	\otimes
	Send as Shared Mailbox	⊘	×
	Shared Mailbox Activities	⊘	\otimes

	Inactive Shared Mailboxes	⊘	⊗
	Top Used Shared Mailboxes	⊘	⊗
	Shared Mailbox Size	⊘	\otimes
	Email Activity	⊘	\otimes
	Mails Sent	⊘	\otimes
	Mails Received	⊘	\otimes
Mail Traffic Reports	Mail Traffic Summary	⊘	Ø
	Email Activity by User	⊘	(Does not provide mail activity for individual days)
	Top Sender	⊘	⊘
	Top Recipient	⊘	⊘
	Top Spam Recipients	⊘	⊘
	Top Malware Recipients	⊘	⊘
	Detailed Mail Traffic	⊘	\otimes

	Spam Traffic Summary	⊘	\otimes
	Domain Traffic Summary	⊘	\otimes
	Malware Detections	⊘	⊘
	Spam Detections	⊘	⊘
	DLP Policy Matches	⊘	⊘
	Transport Rule Matches	⊘	⊘
	Mail Traffic Policy Match Summary	⊘	\otimes
	Email activity by Group	(\otimes
	User to User Email Activity	\odot	\otimes
Skype for Business	Active Users	\odot	(
Reports	Client Devices	(⊘
	Client Devices per User	\bigcirc	⊘
	Peer-to-Peer Sessions	(⊘
	Peer-to-Peer Time	⊘	⊘

Conferences	\odot	⊘
Conferences Time	⊘	⊘
PSTN Usage		⊘
PSTN Conference Time	Ø	⊘
Blocked Skype Users	Ø	⊗
Skype User Activities	Ø	⊗
Skype Last Logon	Ø	×
Skype Last Activity	Ø	×
P2P Sessions by User	\odot	⊘
Organized Conference by User	\odot	⊘
Participated Conference by User	\odot	⊘
PSTN Usage by User	\bigcirc	⊘
Skype Messages by User		\otimes
Skype File Transfer by User		\otimes

OneDrive for Business Reports	OneDrive Files Accessed	⊘	(Can only be filtered from audit log reports.)
	OneDrive File Modifications	⊘	(Can only be filtered from audit log reports.)
	OneDrive File Renaming	⊘	(Can only be filtered from audit log reports.)
	OneDrive File Movement	⊘	(Can only be filtered from audit log reports.)
	OneDrive File Operations	⊗	(Can only be filtered from audit log reports.)
	OneDrive Uploads	⊘	(Can only be filtered from audit log reports.)

	OneDrive Downloads		
		⊘	(Can only be filtered from audit log reports.)
	OneDrive Deleted Files	⊘	(Can only be filtered from audit log reports.)
	OneDrive Events Log	⊘	(Can only be filtered from audit log reports.)
User Reports	All Users	⊘	⊘
	Inactive Exchange Users	⊘	×
	Never Logged On Users	⊘	\otimes
	Deleted Users	⊘	⊘
	Contact List	⊘	⊘
	Synced Users	⊘	(Can only be filtered from all users report)

	Recently Created Users	((Can only be filtered from audit log reports.)
	Recently Modified Users	⊘	(Can only be filtered from audit log reports.)
	Recently Deleted Users	⊘	(Can only be filtered from audit log reports.)
	Users Without Managers	⊘	\otimes
	Users With Managers	⊘	×
	All Managers	(\otimes
	Cloud Users	⊘	(Can only be filtered from all users report)
Group Reports	All Groups	⊘	⊘
	Group Sizes	⊘	\otimes
-			

	Distribution Groups	⊘	⊘
	Security Groups	⊗	⊗
	Group Members	⊗	(Can view only one group at a time)
	Empty Groups	⊘	\otimes
	Groups Accept Mail From	⊘	\otimes
	Group Creation Report	⊗	(Can only be filtered from audit log reports.)
	Group Modification Report	⊗	(Can only be filtered from audit log reports.)
	Group Deletion Report	⊘	(Can only be filtered from audit log reports.)
	Groups With Owner	⊘	⊗

	Groups Without Owner	⊘	\otimes
	Mail Enabled Security Groups	⊘	(Can only be filtered from all groups report)
	Groups Accept Mail From	⊘	(Can be viewed in individual group settings, but not for all groups at a time)
	Groups Last Mail Received	⊘	\otimes
	Groups with Disabled Users	⊘	\otimes
	Users Not in Group	⊘	\otimes
	Users in Multiple Group	⊘	\otimes
	Dynamic Distribution Groups	⊘	⊘
	Top 'N' Big Groups	⊘	×
Contact Reports	Contacts Audit Log	⊘	⊘
	Contact List	⊘	⊘
	New Contacts	⊘	⊗

	Modified Contacts	(\otimes
	Deleted Contacts	⊗	×
	Inactive Contacts	⊗	\otimes
	Contacts Activity	(S)	\otimes
Password Reports	Never Expiring Passwords	⊘	\otimes
	Soon To Expire Passwords	⊘	\otimes
	Password Expired Users	③	×
	Password Changed Users	(×
	Password Unchanged Users	⊘	\otimes
	Multi Factor Authentication Status	⊘	(
Mobile Devices	Mobile Devices	(⊘
Reports	Mobile Devices by OS	(×

	Mobile Devices by Policy	⊘	\otimes
	Mobile Devices by Manufacturer	⊘	\otimes
	Device Policy Application Status	⊘	\otimes
	Mobile Devices by Clients	⊘	\otimes
	Folders Synchronized per Device	⊘	⊗
	Devices by Access State	⊘	⊗
	Inactive ActiveSync Devices	⊘	\otimes
Mailbox Security	User Mailbox Security	⊘	\otimes
Reports	Shared Mailbox Security	⊘	\otimes
	Mailbox Retention Policy	⊘	\otimes
	Mailbox On Hold	⊘	\otimes
	Mailbox Auditing	⊘	×
Users Security Report	Admin Roles	⊘	⊘
	Exchange Admin Roles	⊘	⊘

	User Password Settings	⊘	×
	Last Password Change	⊘	×
Admin Activities	Exchange Admin Activity	⊘	*
Report	Azure Admin Activity	⊘	×
	InPlace Hold & eDiscovery Activity	⊘	×
	Litigation Hold Activity	⊘	×
	Mailbox Quota Changes	⊘	×
	Mailbox Size Changes	⊘	\otimes
	Mailbox Permission Changes	⊘	×
	Mailbox Delegate Changes	⊘	\otimes
	Mailbox Created	⊘	*
	Mailbox Deleted	⊘	*
License Reports	License Details	⊘	⊘
·	License by Service	⊘	\otimes

	T -		I
	Licensed Users	\odot	\odot
	Unlicensed Users	⊗	⊘
	Soon to Expire Licenses	⊘	\otimes
	Recently Modified Licenses	⊘	×
Compliance Reports	SOX Compliance Reports	(Reports to meet the compliance requirement are categorised)	(Reports to meet the compliance might be available but they are not categorised)
	HIPAA Compliance Reports	(Reports to meet the compliance requirement are categorised)	(Reports to meet the compliance might be available but they are not categorised)
	PCI-DSS Compliance Reports	(Reports to meet the compliance requirement are categorised)	(Reports to meet the compliance might be available but they are not categorised)
	GLBA Compliance Reports	(Reports to meet the compliance requirement are categorised)	(Reports to meet the compliance might be available but they are not categorised)

FISMA Compliance Reports	⊘	\otimes
	(Reports to meet the compliance requirement are categorised)	(Reports to meet the compliance might be available but they are not categorised)

Office 365 Management

In your effort to manage your Office 365 setup, native Office 365 features might not meet your needs. O365 Manager Plus comes with sophisticated features to make Office 365 management effortless. It provides feature-based management so you can govern Office 365 components separately.

The following table shows you advanced the management features of O365 Manager Plus are, when compared to Office 365 features:

Office 365 Management			
	Feature	O365 Manager Plus	Native Office 365
Azure Active Directory	Block/Unblock users from Office 365 services	⊘	⊘
,	Delete users from Azure	⊘	⊘
	Restore users in Azure	⊘	(Only one user can be restored at a time)
	Address attribute changes	(While changing attributes in bulk, different values can be given)	(While changing attributes in bulk, same value should be given)
	Change manager	⊘	(Only one user can be restored at a time)

	1	,	
	Change domain	⊘	\odot
	Enable/disable Multi Factor Authentication	⊘	\odot
	Choose authentication method	⊘	⊘
	Choose default authentication method for Multi factor Authentication	⊘	⊘
	Add/remove/modify licenses of users	⊘	⊘
	Remove all the licenses of a user	⊘	⊘
	Group accept mail from (Configure whether the group can accept only internal mails or both internal & external)	⊘	(Only one user can be restored at a time)
Exchange Online	Address book policy changes	⊘	\odot
	Mailbox features settings (Enable \ Disable OWA,EWS,POP,IMAP features of mailbox)	⊘	⊘
	Enable/disable mailtip settings	⊘	(Only one user can be restored at a time)
	Mailbox auto reply configuration (Enable/disable/schedule auto reply with separate messages for internal users)	⊗	*

Mailbox forward to	\odot	
Message size restriction (Configure maximum size for messages that can be sent and received)	((Only one user can be restored at a time)
Enable/disable litigation hold	((Only one user can be restored at a time)
Change litigation hold duration	⊗	(Only one user can be restored at a time)
Change litigation hold owner	⊗	(Only one user can be restored at a time)
Enable/disable mailbox audit settings	⊘	⊘
Configure what actions should be audited for admin, user, and nonowner access.	⊗	\otimes
Mailbox permission settings	⊘	⊘
Hide mailbox from address list	⊘	\odot
Unhide mailbox from address list	⊘	\odot
Convert mailbox to another type	\odot	\odot
Enable mailbox clutter	⊘	\otimes

Disable mailbox clutter	\odot	×
Enable/disable archive mailbox for user mailbox	\odot	⊘
Enable Exchange mailbox	\odot	×
Disable Exchange mailbox	\odot	\otimes
Exchange contact attribute changes	(While changing attributes in bulk, different values can be given)	(While changing attributes in bulk, same value should be given)
Delete contacts	\odot	⊘
Enable/disable mail for public folder	⊘	⊘
Delete public folder	\odot	\odot

Office 365 Auditing

It is a good thing to have your Office 365 setup audited. You need to know who meddled with which file, who purged the emails out of a mailbox, and other activities. Office 365 console does not provide any audit reports. You have only the following two audit logs,

- Security and compliance audit log
- Admin audit log

The woes of these logs are that, it is difficult to filter data based on the actions. It allows you to filter data based on the type pf user (admin, user, non-owner, external owner). This is where O365 Manager Plus comes to the rescue.

With O365 Manager Plus, you can generate reports for each and every action separately while you have to peruse the audit logs for required action in native Office 365 reports. You can create your own report views, profiles, and make use of advanced filtering features to retrieve the required data.

To know more about the advantages of O365 Manager Plus over native Office 365 in auditing, click here.

The following table compares the auditing features of O365 Manager Plus and Office 365 console. Learn for yourself how, O365 Manager Plus is far better than Office 365 auditing features.

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Office 365 Auditing					
Feature	O365 Manager Plus	Native Office 365			
Reports for each action	⊗	Native console does not provide reports. You have to search for the required data form the logs			
Long term historical data	Audit data can be stored for indefinite period of time	There are limits to how long the audit data will be maintained based on data being audited.			
Profile based auditing	⊘	×			
Group based auditing	⊘	×			

Advanced filtering	Θ	\otimes
		Variable for consider
		You can search for users in
		audit log in some records.
Custom views	Θ	\otimes
	You can create your custom	
	views for the audit reports	
Business hours auditing	⊘	×
		You cannot set any time-frame
		for retrieving audit details
Export data		\odot
		Can be exported to CSV format
	Can be exported to PDF, CSV,	alone.
	HTML, or XLS	

This table shows you what are all the actions audited by O365 manager Plus and Office 365

		Office 365 Auditing		
Service	Category	Action	O365 Manager Plus	Native Office 365
Exchange	Mailbox	Created and deleted mailboxes	\odot	\odot
Online		Recovered soft deleted mailboxes	⊘	\odot
		Created, suspended, and resumed mailbox	⊘	⊘
		restore requests Configured mailbox settings	⊘	⊘
		Created mailboxes for existing users	⊗	⊘
		Disabled mailboxes of existing users	⊘	\odot
	Group	Created, modified, and deleted Office 365	⊘	\odot
		groups Created, modified, and		
		deleted dynamic distribution groups	w .	V

	Created, modified, and	((
	deleted distribution		
	groups Added and replaced		
	distribution group	•	•
	members		
	Deleted unified groups		
	and unified group links	•	•
	Added members,		
	owners, and subscribers	•	w .
	to groups		
Exchange (
Lacitatige	deleted email users	•	w .
	Modified user attributes		
	Modified linked user	Ö	Ö
	account properties	•	•
Exchange O			
activitie		•	\otimes
activitie			
	Deleted messages form Deleted Items folder	•	•
	Moved messages to		
	Deleted Items folder	•	•
	Moved messages to	Ø	\bigcirc
	another folder	•	· ·
	Created or received	(A)	\bigcirc
	messages		
	Sent messages using	⊘	\bigcirc
	send-on behalf		
	permission		
	Copied message to	\bigcirc	\bigcirc
	another folder)	_
	Users signed into	⊘	⊘
	mailbox		
	Sent messages using	\bigcirc	Ø
	SendAs permission	•	
Focused in	box Enabled or disabled	Ø	×
	focused inbox for		
	mailboxes		
Unified	Enabled/disabled UM	Ø	×
Messaging	call call answering rules		

ancwaring rula	Created, modified, and		0
answering rule	deleted call answering	\odot	(X)
	rules		
Site mailbox	Created, modified and	\bigcirc	×
	tested site mailboxes		
	Synchronisation	\bigcirc	×
	triggered site mailboxes		
	Created and modified	\bigcirc	\otimes
	site mailbox		
	provisioning policies		
Role entry	Added, modified, and	\Diamond	(
-	deleted management		
	role entry		
Hybrid	Updated and deleted	$\langle \cdot \rangle$	(x)
•	hybrid configurations		
	Configured message	$\langle \rangle$	(X)
	flow settings		
	Created, modified, and	\circ	\bigcirc
	deleted		
	OnPremisesOrganization		
	objects		
Unified	Enabled and disabled	\bigcirc	(X)
Messaging auto	UM auto attendants		
attendant	Created, modified, and	\bigcirc	(X)
	deleted auto attendants	O	0
Transport rules	Transport rule matches	\bigcirc	
	Messages that triggered	Ö	Ö
	transport rules	•	w
Anti-malware	Created, modified and	\circ	
Anti-maiware	deleted malware filter	•	w
	rules		
	Created, modified, and		
	deleted malware filter	©	S
Connector	policies		
Connector	Created, validated, and	\bigcirc	S
	deleted inbound		
	connectors		
	Created, validated, and	\bigcirc	\odot
	deleted outbound		
	connectors		
	Created, modified, and	\bigcirc	\otimes
	deleted intra		

			1
	organization connectors		
UM dial plan	Created, modified, and	\bigcirc	\bigcirc
	deleted UM dial plans		
Role assignment	Created, modified, and	\bigcirc	\bigcirc
	deleted management		
	role assignments		
Public folder	Created, modified, and	\odot	\bigcirc
migration	deleted public folder		
	migration requests		
	Resumed and	\bigcirc	\bigcirc
	suspended public folder		
	migration requests		
	Resumed and	\bigcirc	\bigcirc
	suspended public folder		
	mailbox migration		
	requests		
UM IP gateway	Enabled and disabled	\bigcirc	\bigcirc
garana,	UM IP gateway		
	Created, modified, and	\bigcirc	\bigcirc
	deleted UM IP gateway		
	configurations		
Mailbox	Configured auto reply	\bigcirc	\bigcirc
configuration	settings for a mailbox		
	Created mailbox folders	\bigcirc	\bigcirc
	Configured publishing or	Ø	\bigcirc
	sharing settings on a		
	calendar folder		
Mail trace	Messages with no	\bigcirc	\bigcirc
	delivery status		
	Messages undelivered	\bigcirc	\bigcirc
	or filtered as		
	spam/malware		
	Messages yet to be	\bigcirc	\bigcirc
	delivered		
	Successfully delivered	\bigcirc	\bigcirc
	messages		
	Messages undelivered	\bigcirc	\bigcirc
	due to expanded group		· ·
	membership		
Role assignment	Created, modified, and	\bigcirc	
policy	deleted role assignment	· ·	· ·
policy	policies		
	policics		

D.O. 1101	D. 4. 11.01 1.		
Mailflow	Modified transport	\bigcirc	\bigcirc
	configuration settings		
Text messaging	Removed text messaging settings	\odot	\odot
	Compared verification codes	⊘	⊘
	Verification codes sent to users' mobile phone	⊘	⊘
	Text messaging notifications configured	⊘	⊘
UM mailbox PIN	PINs reset for UM mailbox	⊘	(S)
Accepted domains	Modified existing accepted domains	⊘	⊘
Sharing	Created, modified, and deleted sharing policies	⊘	⊘
	Created, modified, Tested, and deleted organization relationships	⊘	⊗
	Created and deleted availability address space objects	⊘	⊗
	Modified access level for free/busy information	⊘	⊗
	Created, and deleted availability configurations	⊘	(S)
OWA	Created, modified, and deleted OWA mailbox policies	⊘	⊗
	Modified mailbox message configuration	⊘	⊘
	Modified mailbox message configuration	⊘	⊘
	Modified wen spelling checker options	\odot	\odot

	Calendar settings	\odot	\odot
	applied for users using		
	OWA calendars		
	Modified S/MIME	\Diamond	\Diamond
	configuration		
Connected	New and deleted	(⊘
accounts	hotmail, POP or IMAP		
	subscriptions		
	Created and modified	\bigcirc	\bigcirc
	POP subscriptions		
	Created, and modified	\bigcirc	\bigcirc
	IMAP subscriptions		
	Created and modified		
	hotmail subscriptions	•	©
	Created, modified, and		
	deleted contact	S	S
A d d t b t	integration subscription		
Advanced threat	Activity alerts in Security	\bigcirc	\bigcirc
protection	& Compliance center		
(new safe link	Created, modified, and	\bigcirc	\bigcirc
policy and	deleted safe link policies		
created safe link	Enabled and disabled	\odot	\bigcirc
policy)	safe link policies		
	Created, modified, and	\bigcirc	\bigcirc
	deleted safe attachment		
	rules		
	Enabled and disabled	\bigcirc	\bigcirc
	safe attachment rules		
	Created, and deleted	\bigcirc	\bigcirc
	safe attachment policies		
	New phish filter policy	\bigcirc	\bigcirc
	configured		
UM prompt	Imported and exported	\bigcirc	\bigcirc
management	UM prompts		
Malware	Messages marked as	\bigcirc	\bigcirc
detection	malware		
Spam detection	Spam filtered by	\bigcirc	\bigcirc
	advanced filters		
	Messaged filtered as	\bigcirc	\bigcirc
	bulk mail	_	

	Messages filtered based on content	((
	Messages filtered by transport rule	(⊘
	Messages from blocked users	(⊘
	Messages filtered by content, rules or other configuration	(⊘
	Messages addressed to an unknown recipient	⊗	⊘
	Messages blocked based on SMTP	⊗	⊘
	Messages blocked based on sender IP	\odot	\odot
Public folder sync	Created and deleted public folder sync	③	②
Partner app	Created, modified, and deleted partner app configurations	⊘	⊘
	Tested OAuth authentication	\odot	⊘
User photo	Modified, and deleted user photos	⊘	⊘
Unified Messaging	Enabled and disabled UM for mailboxes	②	⊘
mailbox	Modified UM mailbox properties	⊘	⊘
Miscellaneous mailbox	Imported contacts to Exchange Online mailboxes	⊘	⊘
	Created email messages	\bigcirc	\bigcirc
	Tested MAPI connectivity	\odot	⊘
Outlook apps	Enabled and disabled apps for a specific user	⊗	⊘
	Created and deleted apps	⊗	⊘
	Modified availability of organization apps	\odot	\odot
Organization	Modified mailbox plans	(\bigcirc

	Exchange organisation	\bigcirc	\bigcirc
	settings configured		
	Enabled organization	\bigcirc	\bigcirc
	customization		
	Modified gateway	\bigcirc	\bigcirc
	server IP addresses		
Remote domains	Created and deleted	$igoreal{igoreal}$	\bigcirc
	remote domains		
	Connections configured	\bigcirc	\bigcirc
	for a remote domain		
Calendar	Configured text	\bigcirc	\bigcirc
	message notification for		
	calendar events		
	Modified calendar	\bigcirc	\bigcirc
	processing options for		
	resource mailboxes		
Inbox rule	Created, modified, and	\bigcirc	\bigcirc
	deleted inbox rules		
	Enabled and disabled	\bigcirc	\bigcirc
	inbox rules		
Mailbox junk	Configured junk email	\bigcirc	\bigcirc
configuration	rule for specific		
	mailboxes		
Mobile device	Configured Exchange	\bigcirc	\bigcirc
	ActiveSync settings		
	Mobile device mailbox	\bigcirc	\bigcirc
	policy settings applied		
	to server		
	Configured and deleted	\bigcirc	\bigcirc
	device access level for		
	rules		
	Created and deleted	\bigcirc	\bigcirc
	active sync mailbox		
	policies		
	Created and deleted	\bigcirc	\bigcirc
	active sync device		
	access rule		
	Created, modified, and	\bigcirc	(<u>></u>)
	deleted mobile device		
	mailbox policies		
	Deleted data from	\bigcirc	⊘
	mobile device (twice)		
l.	` -/		1

	151.1.1.1.1		
	Deleted mobile devices	\odot	\odot
UM mailbox	Created, modified, and	$\langle \rangle$	\bigcirc
policy	deleted UM mailbox)	
. ,	policies		
Mailbox	Added and deleted	(\bigcirc
permission	folder level permissions)	
	Added and deleted	(\odot
	send-as permissions		
	Added and deleted	\odot	\bigcirc
	mailbox permissions		
	Configured permissions	\otimes	\odot
	for folders within user mailbox		
CAS mailbox	Modified CAS settings in		
settings	a mailbox	S	w
Federation	Configured federated		
reactation	organization identifier	•	w
	New federation trust set		
	up	S	w
Public folder	Created and deleted		
i ablic folder	public folder	•	w
	Hierarchy updated		
	public folders	•	w
	Mail enbled and		
	disabled public folders	S	S
	-		
	Added and deleted	\otimes	\bigcirc
	permissions to public		
	folders		
	Modified mail enabled	\odot	\odot
nin !	public folders		
DLP policy	Messages filtered by	S	\bigcirc
matches	DLP rule		
	Messages incorrectly	S	\bigcirc
	filtered by DLP rule		
	Messages that override	\otimes	\odot
	one or more DLP rules		
	Messages that triggered	\otimes	\odot
	DLP rules and policy		
	rules		
UM hunt group	Created and deleted UM	\otimes	\bigcirc
	hunt group		

Role scope	Created, modified, and deleted management scopes	Θ	Θ
Anti-spam	Created, modified, and deleted content filter policies	⊘	⊘
	Released quarantine messages	\odot	⊘
	Created, modified, and deleted connection filter policies	\odot	⊘
	Created, modified, and deleted content filter rules	⊘	⊘
	Enabled and disabled content filter rules	⊘	⊘
	Modified outbound spam filter policy	②	⊘
Domain Keys Identified Mail	New, rotated, and modified DKIM signing policies	⊘	⊘
Role group	Created and deleted management role groups	⊘	⊘
	Added and deleted management role group members	⊘	⊘
	Modified role groups	\bigcirc	\bigcirc
	Updated role groups	Ø	Ø
Mail contacts	Created, modified, and deleted email contacts	Ø	Ø
Clutter	Configured clutter settings for mailboxes	⊘	⊘
Management roles	Created and deleted management roles	⊘	⊘
Mailbox move	Deleted migration users	\bigcirc	⊘
	Tested migration server availability	Ø	Ø
	Exported migration reports	⊘	⊗

		•		_
		Modified staged IMAP, and remote migrations	⊘	⊘
		Created and deleted migration endpoints	⊘	⊘
		Started and stopped batch migration process	⊘	⊘
		Created, finalized, and deleted migration batches	⊘	⊘
		Created, modified, resumed, suspended, and deleted move requests	Ø	Ø
		Updated migration requests	⊘	⊘
Azure Active	Azure AD user	Added, updated, and deleted user	⊘	⊘
Directory	Azure AD group	Updated and deleted group	⊘	⊘
		Created group settings	igotimes	×
		Added and removed member from a group	\odot	⊘
	Azure AD license	Set license properties	\bigcirc	Ø
		Changed user license	\bigcirc	Ø
	Azure AD role administration	Added users to admin role	⊘	⊘
		Deleted users from member role	⊘	()
		Updated company contact information	⊘	(
	Azure account	Sign-in using password	igotimes	×
	logon	Sign-in using cookies	\odot	×
	Azure STS logon	Successful and failed logins	\odot	\otimes
	Azure AD app administration	Added modified, and removed delegation entry	⊘	⊘
		Added and removed service principals	⊘	⊘
		Added and removed	\bigcirc	②

		credentials of service principals		
	Azure AD	Reset user password	\bigcirc	\bigcirc
	password	Changed user password	Ø	Ø
		Set property that forces user to change password	Ø	Ø
		Updated user credentials	⊗	\odot
OneDrive for Business	OneDrive sync activities	Allowed and blocked computers from syncing files	⊘	⊘
		Downloaded and uploaded files	⊘	⊘
		Downloaded and uploaded file changes	⊘	⊘
	OneDrive sharing activities	Created, accepted and withdrawn sharing invitations	(⊘
		Created, used, and deleted company-wide share links	⊘	⊘
		Shared and unshared file, folder or site	⊘	⊘
		Created, accepted and denied access requests	⊘	⊘
		Created, used, and deleted anonymous links	⊘	⊘
	OneDrive file	Renamed file	\bigcirc	\bigcirc
	and folder	Moved file	Ø	Ø
	activities	Modified file	Ø	Ø
		Uploaded and downloaded file	Ø	Ø
		Deleted file	\bigcirc	\bigcirc
		Restored file	Ø	Ø
		Checked-in and checked-out file	Ø	Ø
		Discarded file check-out	\bigcirc	\bigcirc
		Copied file	Ŏ	Ŏ
		Accessed file	lacksquare	lacksquare

Sway	Sway	Viewed sway	\bigcirc	\bigcirc
3114		Enabled and disabled	Ä	Ä
		sway	lacksquare	•
		Enabled and disabled	\bigcirc	\bigcirc
		sway service		
		Enabled and disabled	\bigcirc	\bigcirc
		external sway sharing		
		Created, modified, and	\bigcirc	\bigcirc
		deleted sway		
		Shared sway	\odot	(
		Revoked sway sharing	Ø	Ø
		Enabled and disabled	\bigcirc	\bigcirc
		sway duplication		
		Modified sway share	\bigcirc	\bigcirc
		level		
		Duplicated sway	\bigcirc	⊘
Compliance	Compliance DLP	DLP policy rule matched	Ø	
	Exchange			
	EOP content	Viewed compliance	\odot	(
		security filters		
		Created, modified, and	igotimes	\bigcirc
		deleted compliance		
		security filters		
		Viewed information	igotimes	\bigcirc
		about compliance		
		search actions		
		Viewed estimate	\otimes	\bigcirc
		compliance searches		
		Created and deleted	\odot	\bigcirc
		actions for compliance		
		searches		
		Created, modified and	\bigcirc	\bigcirc
		deleted compliance searches		
		Started and stopped		
		compliance searches	©	•
	EOP DLP	List sensitive		0
	LOI DEF	information types	•	•
		Created, modified, and		
		deleted DLP rules	•	•
		Created, modified, and	\bigcirc	\bigcirc
		deleted DLP policies	· ·	
	1	li i i i i i		I

	1		
	Viewed DLP policies	\bigcirc	\bigcirc
EOP auditing	Removed DLP rules	\bigcirc	\bigcirc
	Created, modified, and	\odot	\otimes
	viewed alerts		
EOP security	Retrieved a list of	\odot	\otimes
	management role		
	groups		
	Retrieved a list of	\bigcirc	\times
	members of		
	management role		
	groups		
	Retrieved a list of	\bigcirc	\times
	management roles		
EOP	Created, modified, and	\bigcirc	\times
preservation	removed preservation		
policy	rules		
	Viewed preservation	\bigcirc	\otimes
	rules		
	Created, modified, and	\bigcirc	(x)
	removed preservation		
	policies		
	Viewed preservation	\bigcirc	(x)
	policies		
EOP user and	Viewed existing group	\bigcirc	\bigcirc
group	objects		
	Viewed existing	\bigcirc	\bigcirc
	recipient objects		
	Returned a list of	\odot	\bigcirc
	security principals		
	Viewed existing user	\bigcirc	\bigcirc
	objects		
EOP eDiscovery	Added, updated, and	\odot	\bigcirc
	deleted eDiscovery		
	admin		
	Viewed eDiscovery	\bigcirc	\otimes
	administrators		
	Added eDiscovery case	\bigcirc	\otimes
	admin		
	Updated eDiscovery	\bigcirc	×
	case members		
	Members added and	\bigcirc	\bigcirc
	deleted form eDiscovery		

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	cases		
	Created, modified, and	\odot	\bigcirc
	deleted eDiscovery		
	cases		
	Created, modified, and	\odot	×
	removed case hold rules		
	Viewed existing case	\odot	×
	hold rules		
	Created, modified, and	\odot	\otimes
	removed case hold		
	policies		
	Viewed existing case	\bigcirc	(x)
	hold policies		
Compliance DLP	DLP policy rule matched	⊘	×
SharePoint	DLPpolicy rule undone	⊘	\otimes
	DLP info	⊘	×

Additional Features				
Manage Multiple Office 365 accounts		⊗	\otimes	
Technicians	Ability to delegate users with administrative privileges	⊘	(
Customizable Dashboard	Ability to choose the reports that you want to be displayed in the dashboard	⊘	×	

Embed Dashboard/ widgets to other webpages	Embed dashboard/ widgets to webpages	⊘	\otimes
Schedule and send selected reports via email	Scheduler to create and send selected reports via email	(×
Export reports for offline use	Export reports to CSV, PDF, XLS, HTML	⊘	(Only CSV)

 Comparison is done based on the information available in the competitor's website. The details may vary with the real product

Licensing and Pricing:

O365 Manager Plus is licensed based on the number of users/mailboxes. Pricing starts at mere USD 295 for 100 users/mailboxes. You can check the pricing details here.

Conclusion:

The above comparison proves without a shred of doubt that the native Office 365 lacks in-depth reporting, and simplified management and auditing features. ManageEngine O365 Manager Plus provides all features that the native tools provide, and more.

Note: This document is for comparative purposes only. All the information mentioned here is based on the documents/data available on the competitor's website. The information provided might vary in the actual product.

ManageEngine O365 Manager Plus Starts @ \$295

0365 Manager Plus is an extensive Office 365 reporting, management, and auditing solution that helps administrators manage their Office 365 setup effortlessly. The web-based, user-friendly interface allows you to manage Exchange Online, Azure Active Directory, Skype for Business, and OneDrive for Business all from one place.









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